



Amanda Woo-Rowland

Operations Manager
Intake Coordinator
(11+ years' experience)

Initial Point of Client Contact
Oversee Day-to-Day Operations
Organize Project Workflow
Administrative Record Keeping

“With over 11 years as a business manager in a related industry, I have learned how important it is to provide a smooth experience for clients. From onboarding, maintaining clear communication throughout the process, to coordination of reports. I help ensure all project workflows are tracked for best efficiency. Being engaged with all team members on a regular basis keeps my focus on the big picture as well as the detail. Knowing what is going on with any project, I help team members prioritize tasks and can answer client questions on where things sit at any point in time.

I love organizing things. Keeping projects moving and on track is important to Spencer Rehabilitation Experts, and a role for which my experience can add value. I have a solution based approach to problem solving which makes me a go-to resource for team support and operational challenges. Being organized allows us to be flexible for clients when those unexpected changes happen – more often than not!

Outside of work, I am a dedicated Mom rising young children. I enjoy playing volleyball, spending time with family, and am currently learning the game of golf.”



Admin @SpencerExperts.com 519.660.3639

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“Amanda takes over from Lisa Grim who is pursuing her entrepreneurial dream! We wish her success! Amanda has already shown her value, and her experience will be an advantage to adapting to and managing the Spencer processes and administration.

“ – HEATHER SPENCER GRIM (OWNER)

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